

# How much will you pay?

## Single:

Adult **£2.00** Child/Young Person **£1.50**

## Returns:

Adult **£4.00** Child/Young Person **£3.00**

If booking by email or telephone you will be advised of these prices, the payment will be taken when boarding the vehicle.

Child/Young Person Fares are available for anyone under 16 (or to the 19th birthday if in full time education).

Children under 5 years of age travel for free.

Connect Tickets can be purchased on the vehicle.

Concessionary Bus Passes will be accepted on the service after 0930 Monday to Friday.

# When can I use the bus?

This service will run Monday to Friday all year round, but not on bank holidays.

Service operates from 0900 to 1445.

# Do you need to be somewhere at a specific time?

Perhaps for a medical appointment or to catch the train/onward bus.

If you need to be somewhere for a certain time, book your journey as an arrival time to ensure you reach your destination on time.

## Rail Links and Onward Bus Travel

The service will also take you to Thatcham Broadway, and Thatcham, Midgham and Aldermaston railway stations where there are onward trains and bus services to Newbury and Reading.

# Need some extra assistance or help?

A pick-up and drop-off closer to home may be possible if a passenger has mobility problems or lives in an isolated location.

Please call **01635 519650** or email **communityconnect@westberks.gov.uk** to enquire about this service.

Our drivers can provide limited assistance with boarding and alighting the vehicle. If you need more assistance with travelling, then a local Community Transport Group may be able to offer assistance.

## Community Connect timetabled services

We will continue to operate some timetabled services. You do not need to book to use these services which run independently from Thatcham Connect. Tracking of these routes will not be available in the passenger app.

These services will operate all year round but not on bank holidays.

**Community Connect B** will operate Monday to Friday at the following times:

**0745** from Aldermaston Wharf to Thatcham Broadway via Tadley, Brimpton, Crookham and Thatcham Station.

**1620** from Thatcham Broadway to Aldermaston Wharf and Beenham.

**Community Connect B** will also operate a Friday journey between Thatcham and Beenham at the following times:

**1151** from Beenham.

**1340** from Thatcham Broadway.

**Community Connect C** is a shopper service operating between Thatcham and Calcot Sainsburys on Monday, and Wednesday. It departs at the following times:

**1110** from Thatcham Broadway to Calcot Sainsburys via Thatcham Station, Crookham, Brimpton, Tadley, Aldermaston, Beenham, Bradfield and Englefield.

**1340** from Calcot Sainsburys to Thatcham Broadway.

Funded by UK Government



ZONE

THATCHAM CONNECT



# Your new improved bus service to and from Thatcham Broadway / Station

**Thatcham Connect** is your new bus service offering improved transport links to and from **Thatcham Broadway and Thatcham Station to select villages in West Berkshire** from **4 November 2024**.

It replaces the **41** and **44** services. There will also be some timetabled journeys to compliment this new service.

Unlike a traditional bus, your new service operates on a pre-bookable on-demand basis. You will be able to travel between the many pick-up points on this service apart from within Thatcham and along the A4 Bath Road.

You can book a journey using the passenger app, by telephone or by email. When you request a booking our smart technology will match your journey request with vehicle availability and any other passengers travelling in the same direction.

**WB Community Connect**

**01635 519650**

**communityconnect@westberks.gov.uk**

**www.westberks.gov.uk/communityconnect**



# Where can you travel to?

You can travel from Thatcham Broadway/Station to a wide range of places in select villages surrounding Thatcham. There are a wide range of designated stops and pick-up points available to choose from.

Not all the locations are shown on this map.

If you wish to travel within Thatcham you will be directed to use timetabled bus services. You will not be able to travel from Thatcham to Woolhampton/Midgham via the A4.



## The vehicle is:

- Modern 16-seater bus
- Low floor and wheelchair accessible
- Air Conditioned
- USB Charging Points (subject to vehicle availability)
- Zero emission bus (subject to vehicle availability)



# How does the service work?

Download the passenger app and register.



**WB Community Connect**



**To book a journey:**

1. Open and Sign Up as a new passenger
2. Select a day for travel
3. Confirm your pick-up and destination point
4. Confirm your preferred departure or arrival time
5. Confirm how many people will be travelling.

Journeys can be booked up to 7 days in advance and, subject to vehicle availability, as little as 30 minutes in advance.

You can book up to 6 passenger per booking.

The app will show your closest pick-up and alighting points for your trip and will also let you know the walking distance.

You will receive updates to confirm the exact arrival time of the bus and you can track the journey.

Don't worry if you do not have a smart phone, you can book journeys by:


Telephone:  **01635 519650**

or by email:

 **communityconnect@westberks.gov.uk**

Phones and emails will be answered between the hours of 10am to 2pm Monday to Friday.

To find out more please see

 **www.westberks.gov.uk/communityconnect**

We are committed to being accessible to everyone.

If you require this leaflet in an alternative format or translation, please call the Community Connect Team on **01635 519650** or email **communityconnect@westberks.gov.uk**

