

HAF FAQs

- **Who is eligible for HAF?**
 - There are fully funded holiday club places available for children and young people aged 4 -16 inclusive, eligible for means tested free school meals
 - HAF is for Free School meal children only, not children in receipt of Universal Free School Meals
- **My child is not FSM eligible, can they still attend?**
 - HAF grant terms allow a discretionary use of our funding allocation to support children who may not meet the threshold but are considered vulnerable.
 - Please get in touch to learn more about this.
- Free School Meal (FSM) eligibility will be expanded to all children from households in receipt of Universal Credit. There will be two categories of FSM; Targeted FSM and Expanded FSM. HAF eligibility will remain aligned to Targeted FSM. This means HAF will continue to apply to children who meet the Targeted FSM criteria which is the current FSM threshold .
- **How do I book a place, and do I need a code?**
 - Yes, all FSM HAF eligible children will receive a code from our booking partner site: Holiday Activities.
 - Emails and codes will be sent automatically at each respective go live date throughout the year
 - These vouchers are not transferable
 - If you have any enquiries about the booking system, you can [submit a support request](#) via **HolidayActivities too**. You can also find videos on how to book activities on their website, along with answers to many queries via HolidayActivities [FAQs page](#).
- **How do I apply for Free School Meals?**
 - Please visit [Free School Meals](#) to understand eligibility and how to apply. The HAF team does not deal with Free School Meals enquiries.
- **What does HAF provision look like?**

HAF funded places work on the model that a week of provision is 4 days out of 5 and a session is 4 hours as a minimum.

 - 4 weeks in Summer
 - 1 week at Easter
 - 1 week at Christmas
- **What are the expectations around the provision of food?**
 - We expect that the food will meet the school food standards, ensuring all children receive a healthy, balanced meal. Providers are required to provide a minimum of one meal a day – this could be breakfast/lunch or tea/diner. The food served through the Programme **should (but not must) be hot**. There may be exceptional circumstances where a hot meal is not possible, and a cold alternative may be appropriate.

- **Do you have any specific SEN provision available?**
 - Many of our mainstream providers are equipped to support SEN needs, liaise with the providers directly regarding your child's level of need.
 - Next Thing Education STEM camps offers a limited number of SEN places each holiday period and use a 1:3 ratio.
 - Swings and Smiles are a specialist SEN provider who offer fantastic HAF places. These sessions are limited and do get booked very quickly, so get in touch to receive a registration form to register your interest in these sessions. To be eligible for these specialist sessions, you will need to visit the provision to meet staff prior to HAF delivery.

- **What dates are the clubs running?**
 - This is provider dependant; clubs run on different days due to premises and availability. Contact the provider direct to confirm or use the Holiday Activities booking platform to browse the full range of dates available at each respective club.

- **Can my eligible child sign up mid holiday season?**
 - In short, yes, but this would be dependent on where there is space. Use Holiday Activities to book a place, as this shows live availability.

- **What if I book my child on to an activity and do not attend?**
 - The site leads will contact you directly on the day as it may be for unforeseen circumstances. If this happens over a number of days, your space will be released and open for another family.

- **Can I cancel a place once booked?**
 - Yes, you can providing it is in long enough in advance and the provider does not have any extra cancellation policies. Successfully cancelled places will refund your credits to be used elsewhere.

- **What if I have any safeguarding concerns about a HAF provider?**
 - Email the Education Safeguarding Team immediately edsafeguardingtraining@westberks.gov.uk and ensure you reference that it is HAF club.